



Care & Maintenance Instructions for UV Lacquer Finished Floors (Updated 9/2019)

1. Dry Cleaning

- The best way to remove loose, coarse dirt (e.g. dust and sand particles) is the regular use of a soft brush or vacuum cleaner. **DO NOT USE A VACUUM WITH A BEATER BAR/BRUSH.**

2. Routine Cleaning

- Bona Hardwood Floor Cleaner is recommended for cleaning. Visit the BONA website <http://www.mybonahome.com> for more information.

3. Maintenance & Repair

- Minwax maintenance & repair products are recommended for scratches. Visit the Minwax website <http://www.minwax.com> for more information.

Tips

A good quality dust mop or vacuum head is the most effective tool for cleaning dust and dirt off your hardwood floor. The cleaner head must be brush or felt. To keep your floors looking at their best, vacuum or dry mop at least twice a week to remove loose dirt or grit before it can scratch or dull the surface of your floor.

Spills and tracked in dirt can be cleaned by dust mop or a lightly dampened mop. When using a damp mop, be sure to dry floor immediately. Oils from asphalt driveways or roads will tend to leave a stain. Be sure to clean all shoes on your entry mats well.

Wood is a natural material that swells when absorbs water and shrinks when it dries. Wipe up all spills immediately to keep your floor unmarked, smooth and level. Never use water to clean or mop your floor. It may be necessary to clean the floor with a good quality wood cleaner for pre-finished flooring. Do not use steel wool, scouring powder, abrasive cleaners or detergents on your flooring. Grease, tar or oil can be removed with a damp cloth with light mineral spirits; this usually lifts lipstick, crayon, and most rubber scuffs also.

To help guard against scratches and dents, place protective pads under furniture legs and chairs. Make sure the protective pads are large enough to distribute weight evenly. Use at least one-inch wide soft vinyl or rubber rollers when necessary. Using the ball type casters may damage your floor.

Keep pets' nail trimmed and clean. If the flooring is adjacent to an exterior door, place doormats outside the entrance to keep dirt and grit from being tracked inside.

Our floors are a product of nature and will change or fade over time. Shaded windows to prevent excessive sunlight shining on to your floor. Rearrange area rugs and furniture periodically to help the flooring to age evenly.



With the seasonal changes within Canada and USA, humidity levels will affect all floorings. During summertime when humidity is higher, the floor will expand and, in the winter, when humidity is lower, the floor will contract. It is very important to maintain the room with 35-55% humidity level and room temperature between 60-80°F throughout the year, through the use of a dehumidifier or humidifier.

Do not wax your floor.

IMPORTANT NOTE: Flooring must be used under normal residential traffic conditions, all care and maintenance instructions provided by D&M must be followed for warranty to be valid. The use of other products not approved by D&M may damage the floor and void warranty.